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11	•	ICEDICE COURT			
12	UNITED STATES DISTRICT COURT				
13	SOUTHERN DISTRICT OF CALIFORNIA				
14	FRED DURAN, an individual, on behalf of himself and all others similarly-situated,) CASE NO.: 3:12-cv-01172-DMS-BLM			
15	Plaintiff,) <u>CLASS ACTION</u>)			
16	VS.) FIRST AMENDED COMPLAINT FOR COMPENSATORY, STATUTORY AND			
17	GEORGE SALEK, as an individual and	OTHER DAMAGES, AND INJUNCTIVE			
18	doing business as COMEDY PALACE;) <u>RELIEF</u>)			
19	TEXTMUNICATION, INC., a corporation; and REFER AMERICA, INC., a corporation.	,))			
20	Defendants.))			
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20	FIRST AMEND	ED COMPLAINT			

Plaintiff Fred Duran ("Plaintiff") brings this action on behalf of himself and all others similarly-situated against defendant George Salek and Refer America, Inc., doing business as "Comedy Palace" (collectively referred to as "Comedy Palace"), and Textmunication, Inc. ("Textmunication") collectively referred to as "Defendants," as follows:

INTRODUCTION

- 1. Plaintiff brings this class action against Defendants to stop them from making unsolicited and auto-dialed "spam" text message calls to cellular phones, and to obtain redress for all persons injured by this illegal conduct.
- 2. Upon information and belief, Comedy Palace is the proprietor of one of the most popular comedy clubs in Southern California. In an effort to promote its comedy shows, Comedy Palace, with the assistance of Textmunication, its marketing partner, transmits unauthorized advertisements in the form of bulk spam text message calls to the cellular telephones of unwilling consumers.
- 3. By sending these unauthorized text message calls ("wireless spam"), Defendants have caused consumers actual harm, not only because consumers were subjected to the aggravation that necessarily accompanies wireless spam, but also because consumers frequently have to pay their cell phone service providers for the receipt of such wireless spam.
- 4. In order to redress these injuries, Plaintiff, on behalf of himself and a nationwide class and a California subclass of similarly situated individuals, brings suit under the Telephone Consumer Protection Act, 47 U.S.C. Sections 227, *et seq.* ("47 U.S.C. § 227") and California Business & Professions Code Section 17538.41, which prohibit unsolicited voice and text calls to cell phones.
- 5. On behalf of the class, Plaintiff seeks an injunction requiring Defendants to cease all wireless spam activities and an award of statutory damages to the class members.

PARTIES

6. Plaintiff Fred Duran is an individual residing in San Diego County, California.

- 7. Upon information and belief, defendant George Salek, doing business as Comedy Palace, is an individual of unknown citizenship residing in San Diego, California. The Comedy Palace is a comedy club with at least two locations in San Diego, California.
- 8. Upon information and belief, by night, defendant Refer America, Inc. is a comedy club doing business as Comedy Palace in San Diego County, California. Upon information and belief, by day, defendant Refer America, Inc. also is a restaurant doing business as Greek Palace in San Diego County, California.
- 9. Upon information and belief, defendant Textmunication, Inc. is a mobile marketing provider doing business in Contra Costa County, California.

JURISDICTION AND VENUE

- 10. This Court has subject matter jurisdiction over this action pursuant to 28 U.S.C. Section 1331 because this action arises under a law of the United States, namely the Telephone Consumer Protection Act, 47 U.S.C. Sections 227, *et seq.* This Court also has supplemental jurisdiction over the state law claims alleged herein under 28 U.S.C. Section 1367. The Court also has subject matter jurisdiction over this action pursuant to 28 U.S.C. § 1332 (d), because (a) at least one member of the putative class is a citizen of a state different from Defendants, (b) the amount in controversy exceeds \$5,000,000, exclusive of interest and costs, and (c) none of the exceptions under that subsection apply to this action.
- 11. Venue is proper in this district because one or more Defendants transact business in this District, including by soliciting consumers, entering into contracts with vendors and transmitting the text message calls nationwide from property located in this District.

ADDITIONAL FACTUAL BACKGROUND

- 12. In recent years, marketers and salesman, stymied by California and federal laws limiting solicitation by telephone, fax, and e-mail, have increasingly looked to alternative technologies through which to send bulk solicitations cheaply.
- 13. One of the newest types of such bulk marketing is advertising through Short Message Services. The term "Short Message Service" or "SMS" is a messaging system that

- 14. A "SMS message" is a text message call directed to a wireless device through the use of the telephone number assigned to the device. When an SMS message is successfully made, the recipient's cell phone rings, alerting him or her that a call is being received. As cellular telephones are inherently mobile and are frequently carried on their owner's person, calls to cellular telephones, including SMS messages, may be received by the called party virtually anywhere worldwide.
- 15. Many marketers and sellers use auto-dialers, or "robo-callers" to blast out identical commercial SMS or text messages in bulk. Upon information and belief, Defendants here used and continue to use these auto-dialers to send unsolicited commercial spam messages to consumers like plaintiff Fred Duran.
- 16. Unlike more conventional advertisements, wireless spam costs its recipients money because cell phone users must frequently pay their respective wireless service providers either for each text message call they receive or for a text plan, regardless whether or not the message is authorized. As our own Federal Communications Commission ("FCC") has said: not only are such unsolicited messages "annoying and time-consuming," they "can be intrusive and costly." (FCC Guide, *Spam: Unwanted Text Messages and Email*, available at http://www.fcc.gov/guides/spam-unwanted-text-messages-and-email [last accessed March 29, 2012].)
- 17. Comedy Palace, upon information and belief, and in conjunction with one or more marketing partners, including but not limited to, Textmunication, acquired lists of consumer cell phone numbers from various third parties.
- 18. On information and belief, once Defendants acquired a list of phone numbers from a third-party, it sent massive amounts of spam commercial text message advertisements, from property located in this District, and using auto-dialers or robo-callers. Upon information and belief, Defendants continue to do so today.

1	19. For instance, in or about January of 2012, Comedy Palace and/or their		
2	authorized agents, vendors, contractors, or marketing partners, used an automatic telephone		
3	dialing system to make spam commercial text message calls to cell phone users, including a		
4	text message to plaintiff Fred Duran's cellular telephone.		
5	20. The "sender" or "from" field of one such transmission cryptically contained		
6	only the 5-digit number: 87365. The body of that commercial spam message said, in		
7	pertinent part:		
8	Free Buffet & Tickets to:: Comedy Show @ Sycuan Casino! Use Promocode:		
9	"LAUGHS"		
10	http://www.comdeypalace.com/freelaughs		
11	or call 858-573-9067		
12	21. On information and belief, Defendants knowingly sent these commercial spam		
13	text messages to mobile phone users that had no prior business relationship with Plaintiff or		
14	the other consumers who received them.		
15	22. At no time did Plaintiff consent to the receipt of such text message calls from		
16	Defendants or their partners.		
17	CLASS ACTION ALLEGATIONS		
18	23. Plaintiff brings this action pursuant to Federal Rule of Civil Procedure 23(a)		
19	and 23(b)(2) and (b)(3) on behalf of himself and a class (the "Class") defined as follows:		
20	All persons in the United States and its Territories who received one or more unauthorized text message advertisements on behalf of Defendants. Excluded from the Class and Subclass are Defendants and their directors, managers, and employees, and members of those individuals' immediate families.		
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24	24. Plaintiff also brings this lawsuit on behalf of himself and the following		
25	proposed class or sub-class under California Code of Civil Procedure, Section 382. The		
26	proposed Class consists of:		
27	All persons in the State of California who received one or more unauthorized		
28	text message advertisements on behalf of Defendants. Excluded from the Class		

assigned to this action, and any member of the Judge's immediate family.

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¹ The "Class" shall refer collectively to both the nationwide and California classes described in the above paragraphs.

employees, principals, servants, partners, joint venturers, or entities controlled by the

defendants, and their heirs, successors, assigns, or other persons or entities related to or

affiliated with defendants and/or their officers and/or directors, or any of them; the Judge

- 26. *Numerosity*. The members of the Class are so numerous that their individual joinder is impracticable. Plaintiff is informed and believes, and on that basis alleges, that the proposed Class contains tens of thousands of members. The precise number of Class members is unknown to plaintiff. The true number of Class members is known by Defendants, however, and thus, may be notified of the pendency of this action by first class mail, electronic mail, text message, and by published notice.
- 27. Existence and Predominance of Common Questions of Law and Fact. Common questions of law and fact exist as to all members of the Class and predominate over any questions affecting only individual Class members. These common legal and factual questions include, but are not limited to, the following:
 - (a) Does the wireless spam Defendants distributed violate 47 U.S.C. Section 227?
 - (b) Does the wireless spam Defendants distributed violate Cal. Bus. & Prof. Code Section 17538.41?
 - (c) Does the wireless spam Defendants distributed violate the unfair and unlawful prongs of Cal. Bus. & Prof. Code Section 17200?

- (d) Are the Class members entitled to statutory and compensatory damages?
- (e) Are the Class members entitled to treble damages based on the willfulness of Defendants' conduct?
- (f) Are the Class members entitled to declaratory and injunctive relief?
- 28. *Typicality*. Plaintiff's claims are typical of the claims of the members of the Class in that all class members were subject to the same kind of illegal spam text messaging at the hands of Defendants.
- 29. Adequacy of Representation. Plaintiff will fairly and adequately protect the interests of the members of the Class. Plaintiff has retained counsel experienced in complex consumer class action litigation, and plaintiff intends to prosecute this action vigorously. Plaintiff has no adverse or antagonistic interests to those of the Class.
- 30. Superiority. A class action is superior to all other available means for the fair and efficient adjudication of this controversy. The damages or other financial detriment suffered by individual Class members is relatively small compared to the burden and expense that would be entailed by individual litigation of their claims against Defendants. It would thus be virtually impossible for the Class, on an individual basis, to obtain effective redress for the wrongs done to them. Furthermore, even if Class members could afford such individualized litigation, the court system could not. Individualized litigation would create the danger of inconsistent or contradictory judgments arising from the same set of facts. Individualized litigation would also increase the delay and expense to all parties and the court system from the issues raised by this action. By contrast, the class action device provides the benefits of adjudication of these issues in a single proceeding, economies of scale, and comprehensive supervision by a single court, and presents no unusual management difficulties under the circumstances here.
- 31. Unless a Class is certified and a Class-wide injunction is issued, Defendants will continue to commit and wrongly profit from the violations alleged, and the members of the Class and the general public will continue to be injured.

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- Plaintiff incorporates by reference all of the foregoing allegations as if fully set
- Defendants contracted with third parties to acquire lists of phone numbers for the sole purpose of sending commercial spam text messages for its own monetary gain.
- 36. Defendants then made unsolicited commercial text calls, including the message copied above, to the wireless telephone numbers of the Class, including to plaintiff Fred Duran. Each such text message call was made using equipment that, upon information and belief, had the capacity to store or produce telephone numbers to be called, using a random or sequential number generator. By using such equipment, Defendants were able to effectively send thousands of text messages simultaneously to lists of thousands of wireless phone numbers of consumers without human intervention.
- 37. These text calls were made *en masse* and without the prior express consent of the Plaintiff and the other members of the Class to receive such wireless spam.
- 38. Defendants have, therefore, violated 47 U.S.C. Section 227(b)(1)(A)(iii). As a result of Defendants' conduct, the members of the Class suffered actual damages by having to

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- 42. Defendant contracted with third parties to acquire lists of phone numbers for the sole purpose of sending commercial spam text messages for its own monetary gain.
- 43. Defendants then made unsolicited commercial text calls, including the message copied above, to the wireless telephone numbers of the Class, including to plaintiff Fred Duran.
- 44. These text calls were made *en masse* and without the prior express consent of the Plaintiff and the other members of the Class to receive such wireless spam.
 - 45. Plaintiff and the Class did not have an existing relationship with Defendants.
- 46. Plaintiff, on behalf of himself and all others similarly situated, seeks damages, restitution and an injunction prohibiting Defendants from continuing such practice, and all other relief this Court deems appropriate.

COUNT NO. 3

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(Unlawful Business Acts and Practices in Violation of Cal. Bus. & Prof. Code § 17200 et seq., on behalf of the California Sub-Class)

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forth here.

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47. Plaintiff incorporates by reference all of the foregoing allegations as if fully set

- 48. Business & Professions Code Section 17200 prohibits any "unlawful, unfair or fraudulent business act or practice and unfair, deceptive, untrue or misleading advertising." For the reasons discussed above, Defendants have violated the unlawful and unfair provisions of Business & Professions Code, Section 17200.
- 49. Defendants have violated Section17200's prohibition against engaging in unlawful acts and practices by, as set forth more fully herein, violating, among other statutes, Business & Professions Code Section 17538.41 and 47 U.S.C. Section 227(b)(1)(A)(iii) and by violating the common law.
- 50. Plaintiff and the Class reserve the right to allege other violations of law which constitute other unlawful business acts or practices. Such conduct is ongoing and continues to this date.
- 51. Defendants' acts, omissions, misrepresentations, practices and non-disclosures as alleged herein also constitute "unfair" business acts and practices within the meaning of Business & Professions Code Section 17200 et seq. in that its conduct is substantially injurious to consumers, offends public policy, and is immoral, unethical, oppressive, and unscrupulous as the gravity of the conduct outweighs any alleged benefits attributable to such conduct. Defendants' conduct is also sufficiently tethered to a violation of law, statute, or constitution, including Business & Professions Code Section 17538.41 and 47 U.S.C. Section 227(b)(1)(A)(iii).
- 52. As stated in this Complaint, Plaintiff alleges violations of consumer protection and unfair competition laws resulting in harm to consumers. Plaintiff asserts violations of the public policy of engaging in unfair competition and conduct towards consumers.

1	53.	There were reasonably available alternatives to further Defendants' legitimate	
2	business interests, other than the conduct described herein.		
3	54.	Defendants' conduct caused and continues to cause substantial injury to	
4	Plaintiff and the other Class members. Plaintiff has suffered injury in fact and has lost money		
5	as a result of Defendants' unfair conduct.		
6	55.	Defendants have thus engaged in unlawful and unfair business acts, entitling	
7	Plaintiff to judgment and equitable relief against Defendants, as set forth in the Prayer for		
8	Relief.		
9	56.	Additionally, Plaintiff seeks an order requiring Defendants to immediately	
10	cease such unlawful and unfair business practices.		
11	PRAYER FOR RELIEF		
12	WHEREFORE, Plaintiff Fred Duran, on behalf of himself and the Class prays for the		
13	following relief:		
14	1.	An order certifying the Class as defined above;	
15	2.	An award of actual and statutory damages, where appropriate;	
16	3.	An award of restitution and disgorgement of Defendants' revenues to Plaintiff	
17		and the proposed Class Members, where appropriate;	
18	4.	Treble damages according to statute;	
19	5.	An injunction requiring Defendants to cease all wireless spam activities;	
20	6.	An award of reasonable attorneys' fees and costs; and	
21	7.	Such further and other relief the Court deems reasonable and just.	
22	JURY DEMAND		
23	Plaint	iff hereby requests trial by jury of all claims that can be so tried.	
24			
25		NICHOLAS & BUTLER, LLP	
26	Dated Inter	19 2012 Dec. Jal Consis Mistralia	
27	Dated: July	Craig M. Nicholas, Esq.	
28		Attorneys for Plaintiff	